

# Looking for case studies of beneficiary feedback in evaluation

## Description

[From Lesley Groves]

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Dear MandE

I have been commissioned by the UK Department for International Development to produce a short practical note on incorporating beneficiary feedback within evaluation. I am exploring questions such as: How do we define beneficiary feedback in evaluation? How is it different from participatory evaluation/ participatory methods in evaluation? What is the added value? What are the practical implications (ethical/ logistical/ practical)? What is a reasonable requirement for beneficiary feedback in evaluation?

I would really welcome thoughts from this community on these questions. There are three ways in which I hope to engage with some of you

- 1) Through this e-list (<https://groups.yahoo.com/neo/groups/MandENEWS/info>)
- 2) Through my [blog](http://beneficiaryfeedbackinevaluationandresearch.wordpress.com/) (<http://beneficiaryfeedbackinevaluationandresearch.wordpress.com/>)
- 3) Through email for those of you who may wish to contact me directly ([lesliecgroves@gmail.com](mailto:lesliecgroves@gmail.com))

I am also looking for case study examples from anyone who has/is engaging beneficiary feedback mechanisms in evaluation. Would be great to hear from you.

With many thanks and best regards to all

Leslie

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**Rick Davies comment:** I understand Lesley is developing a bibliography which will be made available online, via her blog site. And I expect that her report, once accepted by DFID, will be made publicly available. If so, details will be posted here.

Some material that is already emerging via email list inquiries:

- [Hearing from Those We Seek to Help Nonprofit Practices and Perspectives in Beneficiary Feedback](#), 2014, Centre for Effective Philanthropy
- [Landscape Review of the Beneficiary Feedback Field](#), by Valerie Threlfall of the Effective Philanthropy Group, December 8, 2013, 14 pages
- [How Feedback Loops Can Improve Aid \(and Maybe Governance\)](#), Dennis Whittle, August 2013, 19 pages
- [Helpdesk Research Report: Participatory M&E and Beneficiary Feedback](#), 03/09/2010, GSDRC Resource Centre, 12 pages

## Category

1. Uncategorized

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