

# Evaluation of Results Based Management at UNDP

## Description

(via Niels Keijzer on the Pelikan email list)

The United Nations Development Programme's independent evaluation office has recently examined the agency's adoption of results based management (RBM). I would like to refer to this evaluation in relation to our recent exchanges around changing information needs, and the "missing middle" due to the emphasis on collecting information on outcomes and impact. The main purpose of this evaluation was to examine the degree to which RBM has fostered a results culture within the organization, enhanced capacity to improve management decisions, and strengthened UNDP's contribution to development results.

The UNDP website summarises the evaluation results as follows:

The evaluation concludes that UNDP is largely managing for outputs rather than outcomes and that the linkages between outputs and intended outcomes are not clearly articulated. The introduction of corporate systems and tools, which have had some efficiency benefits, have not however, strengthened the culture of results in the organization or improved programmatic focus at the country level. The current approach of defining and reporting against centrally defined outcomes tends to undermine UNDP's responsiveness and alignment to nationally defined outcomes and priorities. The evaluation makes a number of recommendations to address these and other challenges.

Here is a link to a page on the UNDP website, where you can download the report, the individual chapters, and the management response:

<http://www.undp.org/eo/thematic/rbm.html>

## Tags

1. Results Based Management

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