| | Zoomerang | | SurveyGizmo | | SurveyMonkey | | QuestionPro | | SurveyGold | eSurveysPro | |
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| Survey Tool Overview | Free | Paid | Free | Paid | Free | Paid | Free | Paid | Paid Only (free 30-day trial) | Free | Paid |
| Number of Surveys Max. Questions per Survey Max. Responses per Survey Availability of Results | Unlimited 30 100 10 days | Unlimited Unlimited Unlimited Unlimited | Unlimited Unlimited 250 Unlimited | Unlimited Unlimited 1K/5K/50K Unlimited | Unlimited 10 100 Unlimited | Unlimited Unlimited 1K/unlimited Unlimited | 2 10 Unlimited Unlimited | Unlimited Unlimited Unlimited Unlimited | Unlimited Unlimited Unlimited Until downloaded / 6 months | Unlimited Unlimited Unlimited Unlimited | Unlimited Unlimited Unlimited Unlimited |
| Plans & Pricing * Pricing is based on a single-user account unless otherwise stated. (See vendor's Web site to obtain pricing for multi-user shared accounts.) | Non Profit: \$350 / Year \$99 / 3 Months \$75 / 1 Month Education: \$599 / Year \$99 / 3 Months \$75 / 1 Month Business: \$599 / Year \$199 / 3 Months \$75 / 1 Month | | Non Profit: 50% discount o Enterprise plan. Personal: \$19 / Month 1 user per acco Pro: \$49 / Month 5 users per acco Enterprise: \$159 / Month 20 users per acco | unt Dunt | Non Profit: 25% discount of Pro or Yearly P Monthly Pro: \$19.95 / Mont Quarterly Pro: \$59.85 / Quart Yearly Pro: \$200 / Year * Multiple used same account. | <i>ro</i> plan. h | Non Profit: Free Web Pro st Conditions appl Web Pro: \$149 / Year \$15 / Month Corporate: \$1999 / Year \$199 / Month Enterprise: \$4999 / Year \$499 / Month | | Non Profit: \$79 per individual license. Quantity discounts provided for group licenses. Individual License: \$129 Group License: Pricing is based on number of users and institution type. Quantity discounts apply. * Receive a free 1-year subscription to SurveyGold Plus service (with any license). | Basic Account: \$100 / Year Premium Accou \$200 / Year | unt: |
| Survey Design | Free | Paid | Free | Paid | Free | Paid | Free | Paid | Paid Only | Free | Paid |
| Create from scratch or using customizable templates Include own logo/images Question types Randomize response options Validate responses Skip/Branch logic Piping Save/copy/edit surveys Customize "Thank You" page Multiple languages supported Remove branding from survey 508 Accessibility compliant Survey Deployment Launch via Email/Website link Use your email lists Customize email invitations Send completion reminders Redirect to site on completion Pre-schedule survey launch | ☑ 15 ☑ ☑ ☑ ☑ ✓ Free ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ | ビ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ | ジ 17 ジ ジ ジ ジ ジ デ ビ ジ シ ジ ジ<td>図 17 17 17 17 17 17 17 17 17 17 17 17 17</td><td>15 2 2 2 2 2 2 2 2 2 2 2 2 2</td><td>図 15 15 15 17 17 17 17 17 17 17 17 17 17 17 17 17</td><td>14 2 2 2 2 2 2 2 2 2 2 2 2 2</td><td>☑ 14 ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑</td><td>☑ ☑ Standard question types ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑</td><td>☑ 14 ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑</td><td> ジ 14 ジ ジ ジ ジ ジ シ シ</td> | 図 17 17 17 17 17 17 17 17 17 17 17 17 17 | 15 2 2 2 2 2 2 2 2 2 2 2 2 2 | 図 15 15 15 17 17 17 17 17 17 17 17 17 17 17 17 17 | 14 2 2 2 2 2 2 2 2 2 2 2 2 2 | ☑ 14 ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ | ☑ ☑ Standard question types ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ | ☑ 14 ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ ☑ | ジ 14 ジ ジ ジ ジ ジ シ シ |
| Survey Reporting | Free | Paid | Free | Paid | Free | Paid | Free | Paid | Paid Only | Free | Paid |
| View survey results online Cross tabulate responses Filtering/segmentation Control sharing of data Export to Excel/CSV Export to Word Export PDF Generate PowerPoint reports | Ø | 정 정 정 전 전 | V V V | マ マ マ マ PR/E マ PR/E | Ø | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 전 전 전 전 | ダ マ マ ダ ダ ダ く/E | 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | U U U U U | 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 |
| Customer Support | Free | Paid | Free | Paid | Free | Paid | Free | Paid | Paid Only | Free | Paid |
| Knowledge Base/FAQ Demo tutorials Support forums Email support | 2 2 2 | ତ ଅ | ର ଅ ଅ | 2 2 2 2 2 | 2 2 2 | 2 2 2 | ଏ ଅ | ☑ ☑ ☑ w/c | 0 0 0 | 2 2 | 1 Г В |
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Web Survey Tools Comparison Matrix

Prepared for TechSoup.org by Yann Toledano

August 2008