Looking for case studies of beneficiary feedback in evaluation

Description

[From Lesley Groves] Tweet
Dear MandE
I have been commissioned by the UK Department for International Development to produce a short practical note on incorporating beneficiary feedback within evaluation. I am exploring questions such as: How do we define beneficiary feedback in evaluation? How is it different from participatory evaluation/ participatory methods in evaluation? What is the added value? What are the practical implications (ethical/ logistical/ practical)? What is a reasonable requirement for beneficiary feedback in evaluation?
I would really welcome thoughts from this community on these questions. There are three ways in which I hope to engage with some of you
1) Through this e-list (https://groups.yahoo.com/neo/groups/MandENEWS/info)
2) Through my blog (http://beneficiaryfeedbackinevaluationandresearch.wordpress.com/)
3) Through email for those of you who may wish to contact me directly (lesliecgroves@gmail.com)
I am also looking for case study examples from anyone who has/is engaging beneficiary feedback mechanisms in evaluation. Would be great to hear from you.
With many thanks and best regards to all
Leslie

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Rick Davies comment: I understand Lesley is developing a bibliography which will be made available online, via her blog site. And I expect that her report, once accepted by DFID, will be made publicly available. If so, details will be posted here.
Some material that is already emerging via email list inquiries:

- Hearing from Those We Seek to Help Nonprofit Practices and Perspectives in Beneficiary Feedback, 2014, Centre for Effective Philanthropy
- Landscape Review of the Beneficiary Feedback Field, by Valerie Threlfall of the Effective Philanthropy Group, December 8, 2013, 14 pages
- How Feedback Loops Can Improve Aid (and Maybe Governance), Dennis Whittle, August 2013, 19 pages
- Helpdesk Research Report: Participatory M&E and Beneficiary Feedback, 03/09/2010, GSDRC Resource Centre, 12 pages

Category

1. Uncategorized

Date
18/10/2026
Date Created

07/11/2014
Author
admin